

QUALITY POLICY

Creating a culture for growth

In a constantly changing world such as the one we live in, one of the priorities that each of us should have is to try to understand changes, to adapt to them or even to try to anticipate them, in order to always be ready for new challenges and goals.

With this in mind, I would like to share with you some concepts related to PiovanGroup's **Vision** and **Values**. A clear and shared vision creates trust, a corporate culture, motivation and a strong sense of responsibility.

Customers. People. Innovation. are the three pillars on which we have decided to focus our efforts:

Customers – our customers,

People – our employees,

Innovation – the continuous pursuit of innovation in all areas of the business.

On the basis of these three pillars, which for me are fundamental, we have arrived at the following **Vision**:

*Piovan wants to be recognised as a supplier of machines and engineering systems of excellence in order to guarantee maximum added value to its **CUSTOMERS**. To achieve this, **PEOPLE** play a fundamental role and are the real driving force behind the development of **INNOVATIVE** solutions.*

I would like each of us, when in doubt about what decision to make, to think about our vision and make the decision that is closest to it.

As far as **Values** are concerned, I believe that they guide the behaviour of each and every one of us and that, in order not to remain in the realm of good intentions, they must be continuously put into practice. Values are independent of the business in which the company operates and actively contribute to the pursuit of its vision.

I would therefore like to reiterate them so that each of us feels that they are our own:

- putting people first,
- transparency in relationships,
- individuality at the service of the group,
- ambition and determination.

The goals and ambitions of each of us, and of the organisation as a whole, are many and will continue to change, but I am confident that by sticking to our values and our vision, we will all be rewarded for our efforts in the end.

Nicola Piovan

